

PLEASE PRINT

Colony Dental

Sarah Carlisle, D.M.D
Diana Long Pappa, D.D.S.
119 Colony Crossing, Suite 780
Madison, MS 39110
(601) 605-1410

Date _____ Home Phone (____) _____ Cell Phone (____) _____

PATIENT DEMOGRAPHIC INFORMATION

Patient's Name _____ Preferred Name _____ SS# _____
Address _____ E-mail _____
City _____ State _____ Zip _____ Driver's License # _____
Sex M F Age _____ Birthdate _____ Married Single Child Other
Patient's Employer _____ Occupation _____
Patient's School _____ Employer Phone (____) _____
In case of an emergency, who should be notified? _____ Phone (____) _____
Whom may we thank for referring you to our office? _____

DENTAL INSURANCE INFORMATION

PRIMARY

Insured's Name (Person who carries the insurance) _____
Relation to Patient _____ Birthdate _____ Social Security # _____
Insured's Employer _____ Employer Phone (____) _____
Dental Insurance Carrier _____
Insurance Address _____
Insurance Phone (____) _____ Policy ID # _____ Group# _____
Is the patient covered by any other dental insurance policy? Yes No

SECONDARY

Insured's Name (Person who carries the insurance) _____
Relation to Patient _____ Birthdate _____ Social Security # _____
Insured's Employer _____ Employer Phone (____) _____
Dental Insurance Carrier _____
Insurance Address _____
Insurance Phone (____) _____ Policy ID # _____ Group# _____

I certify that I, and /or my dependents, have insurance coverage with _____ and assign directly to **Colony Dental** all insurance benefits, if any, otherwise payable to me for services rendered. I understand that I am financially responsible for all charges whether or not they are paid by my insurance. I authorize the use of my signature on all insurance submissions. The above-named doctor may use my health care information and may disclose such information to the above-named Insurance Company and their agents for the purpose of obtaining payment for services and determining my insurance benefits. This consent will end when my current treatment plan is completed or one year from the date signed below.

Signature _____ Today's Date _____

Colony Dental

To Our Appreciated Patient,

It is our desire to constantly improve services and quality of care for you so that you can regain and maintain your dental health as quickly, efficiently and inexpensively as possible. Our policy is to make your experience in our office an exceptional one. When we succeed, we would appreciate you telling your family and friends about our office. Therefore, the following must be agreed upon:

1. Insurance: Treatment recommendations are based on your health not on your insurance or lack thereof. If you have insurance it is your responsibility to be aware of what your benefits are. Remember insurance companies are not concerned about your health or wellbeing-we are. As a courtesy, we will provide you with an estimate of benefits; however you are fully responsible for any treatment performed. Your benefits are a contract between you and your insurance company. As a reminder, we cannot be responsible for what your insurance will or will not cover.
2. Timeliness is required. We will see you on time and get you out on time unless there is an unforeseen emergency. We request that you be on time for your visits. **If you are more than 10 minutes late, you may have to reschedule your appointment.** Cleanliness and infection control are of the utmost importance. We have the latest sterilization technology and disinfect each treatment room after every patient. This is an important reason why we demand timeliness of you and ourselves.
3. If you miss an appointment, it is critical to your health to make it up so to avoid setbacks in the care and maintenance of your teeth and gums. Failure to make an appointment not only compromises your health but it also inconveniences other patients who may have requested an office visit during your reserved appointment. If you cannot make an appointment (except in the case of an emergency) you are expected to give us notice 48 hours before the appointment to reschedule. There is a **\$100 fee for all no-show and cancelled appointments w/o 48 hour notice.** This fee is not covered by insurance.
4. We strive to run a Zero Balance office. In order to achieve this **we require 50% of your total patient out of pocket expense to reserve any scheduled appointment.** We have several financial options available for all of our patients. Please speak with our business office manager if you have any questions regarding financial options.
5. Emergencies: It is our goal to eliminate all of the potential dental emergencies that you may have by providing care for you before it becomes a problem. In the rare instance that you do have an emergency we want you to be assured that we will take care of you. We define a true emergency as swelling, bleeding, severe pain that has kept you up at night or requires medication or a restoration in a visible area that falls out. If you experience any of these conditions, we ask that you call us right away. We will provide you with the next available emergency appointment. We set aside time daily for emergencies.

Yours in Dental Health,

Dr. Sarah C. Carlisle
Dr. Diana L. Pappa

I have read and agree to the terms of the Appreciated Patient Letter.

(Patient Signature)

(Patient's Printed Name)

(Date)

(Team Signature)

Colony Dental
Sarah C. Carlisle, DMD
Diana L. Pappa, DDS

SMILE EVALUATION FORM

Name: _____ Date: _____

To aid in our diagnosis and treatment of your esthetic concerns, please take a moment and answer the following questions:

- | | | |
|--|-----|----|
| 1. Do you like the color of your teeth? | YES | NO |
| 2a. Are your teeth crooked? If so does this bother you? | YES | NO |
| b. If yes, would you want them straightened? | YES | NO |
| 3. Do you have spaces between your teeth that bother you? | YES | NO |
| 4a. Do you have chips or uneven edges on your teeth? | YES | NO |
| b. If yes, do you want them repaired? | YES | NO |
| 5. Do you feel that your teeth are too long or too short? | YES | NO |
| 6a. Do you have existing crowns or dental work that you consider ugly? | YES | NO |
| b. If yes, would you like them replaced? | YES | NO |
| 7. Do you like your smile?
If no, why not? | YES | NO |
-
-

- | | | |
|--|-----|----|
| 8. Would you like to improve your smile? | YES | NO |
|--|-----|----|

ACKNOWLEDGMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

*You may refuse to sign this acknowledgment.

- I acknowledge that I have read and received a copy of this Colony Dental's Notice of Privacy Policies.
- I authorize my PHI (Protected Health Information) to be disclosed only to the following identified individuals **other than my insurance company and any future physicians** continuing in my care.

_____ Name _____ date of birth

_____ Name _____ date of birth

_____ Name _____ date of birth

- I understand that I have the right to revoke this Authorization at any time by sending a letter or email to:

Colony Dental
119 Colony Crossing, Suite 780
Madison, MS 39110
sarahcarlisdmd@bellsouth.net
ph: 601-605-1410 fax: 601-605-1367

- I understand that this authorization to release PHI on my behalf is effective until said revocation is received in the office of Colony Dental.

Please Print Name

Signature

Today's Date

For Office Use Only

We attempted to attain written acknowledgment of receipt of our Notice of Privacy Policies, but acknowledgement could not be obtained because:

- _____ Individual refused to sign
- _____ Communication barriers prohibited obtaining the acknowledgment
- _____ An emergency situation prevented us from obtaining acknowledgment
- _____ Other (please specify)

**COLONY DENTAL, PLLC
SARAH CRISLER CARLISLE, DMD
NOTICE OF PRIVACY PRACTICES**

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY. THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.

OUR LEGAL DUTY

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect March 21, 2005 and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this Notice and make the new Notices available upon request.

You may request a copy of our Notice at any time. For more information about our privacy practices or for additional copies of this notice, please contact us using the information listed at the end of this Notice.

USES AND DISCLOSURES OF HEALTH INFORMATION

We use and disclose health information about you for treatment, payment and healthcare operations. For example:

Treatment: We may use or disclose your health information to a physician or other healthcare provider providing treatment to you.

Payment: We may use and disclose your health information to obtain payment for services we provided to you.

Healthcare Operations: We may use and disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, previewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification and licensing or credentialing activities.

Your Authorization: In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use or disclosures permitted by your authorization while it is in effect. Unless you give us your written authorization, we cannot use or disclose your health information for any reason except those described in this notice.

To Your Family and Friends: We must disclose your health information to you as described in the patient rights section of this notice. We may disclose your health information to family members, friends, or other persons to the extent necessary to help with your healthcare or with payment for your healthcare but only if you agree that we may do so.

Persons Involved in Care: We may use or disclose health information to notify or assist in the notification of (including identifying or locating) a family member, your personal representative or another person responsible for your care, of your location, your general condition or death. If you are present, then prior to use or disclosure of your health information, we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on the determination using our professional judgment disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up, fill prescriptions, medical supplies, x-rays or other similar forms of health information.

Marketing Health Related Services: We will not use your health information for marketing communications without your written authorization.

Required By Law: We may use or disclose your health information when we are required to do so by law.

Abuse or Neglect: We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect or domestic violence or the possible victim of other crimes. We may disclose your health information to extent necessary to avert a serious threat to your health or safety or the health or safety of others.

National Security: We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorized federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institutions or law enforcement officials having lawful custody of protected health information of inmate or patients under certain circumstances.

Appointment Reminders: We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, postcards, or letters).

OVER

Patient Rights:

Access: You have the right to look at or get copies of your health information with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practicably do so. (You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information listed at the end of this notice. We will charge you a reasonable cost-based fee for expenses such as copies and staff time. You may also request access by sending us a letter to the address at the end of this notice. If you request copies, we may charge you a fee for each page, or for staff time to locate and copy your health information, and postage if you want copies mailed. If you request an alternate format, we will charge a cost-based fee for providing your health information in that format. If you prefer, we will prepare a summary or an explanation of your health information for a fee. Contact us using the information listed at the end of this Notice for a full explanation of our fee structure).

Disclosure Accounting: You have the right to receive a list of instances in which we or our business associated disclosed your health information for purposes other than treatment, payment, healthcare operations and certain other activities for the last six years, but not before April 14, 2003. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests.

Restriction: You may have the right to request we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in emergency).

Alternative Communication: You have the right to request that we communicate with you about your health information by alternative means or to alternative locations. (You must make your request in writing.) Your request must specify the alternative means or location and provide satisfactory explanation how payments will be handled under the alternative means or location you request.

Amendment: You have the right to request that we amend your health information. (Your request must be in writing, and it must explain why the information should be amended.) We may deny your request under certain circumstances.

Electronic Notice: If you receive this Notice by electronic mail (e-mail), you are entitled to receive this Notice in written form.

QUESTIONS AND COMPLAINTS

If you want more information about our privacy practices or have questions or concerns, please contact us.

If you are concerned that we may have violated your privacy rights or you disagree with a decision we made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may complain to us using the contact information listed at the end of this Notice. You may also submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the address to file your complaint with the U.S. Department of Health and Human Services upon request.

We support your right to the privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

Contact Officer: Sarah Carlisle, D.M.D.

Telephone: 601-605-1410

Fax: 601-605-1367

Address: 119 Colony Crossing, Suite 780, Madison, MS 39110